



society for technical communication

Boston Chapter

**Electronic Documentation, Technical Art
and Technical Publications Competitions**



February 8, 2000

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Best of Show

Electronic Documentation

Compaq Computer

DS10 Service and Maintenance (E1.6)

Jill Hackett Stevens
Andrea Thurber
Betty Ann Tyson
Michael S. Fein

Technical Art

FirstSense Software

FirstSense Enterprise Version 2.0 (A2.7)

Jim Lidington
Annette Rosenthal
Stoltze Design

Technical Publications

Media 100 Inc.

Finish Tutorial (P1.13)

Anna V. Pratt
Media 100 Tech Pubs Team

Electronic Documentation Competition

Avid Technology, Inc.

8.0 Interactive Instructor Guide

Honorable Mention (EI.4)

Mary Torgersen
Greg Staten
Chris Bentley

8.0 Upgrade CDROM

Award of Merit (EI.4)

Curtis Poole
Chris Bentley
Art Wright

Avid NewsCutter DV Online Publications CD

Honorable Mention (EI.5)

Tim Rapley
Nora Courtney
Stanley Sylvia
Avid Technology, Inc.

Avid Xpress Help

Honorable Mention (EI.1)

Edith Maxwell
Lauren Murray
Terri Autieri
Avid Technology, Inc.

Avid Technology, Inc. (continued)

Avid Xpress Online Publications

Award of Distinction (E1.5)

Joseph Kasper
Nora Courtney
Marianne Burnham
Terri Autieri
Diane Sherman
Edith Maxwell
Art Wright
Rebecca Hannula
Christine Tilden
Avid Technology, Inc.

Media Composer 8.0 Online Help

Award of Distinction (E1.1)

Joseph Kasper
John Verrilli
Marianne Burnham
Mary McAleese
Curtis Poole
Avid Technology, Inc.

Centra Software

Centra 99 Getting Started Online Help

Honorable Mention (E1.1)

Stephanie Gagnon

Conference Online Help

Award of Merit (E1.1)

Joan Wotkowicz

Foresight Media Inc.

EigenLight Corporation website

Honorable Mention (E1.3)

Curtis Poole
Craig Poole
Sara Evangelos

I-Logix Inc.

Statemate Magnum Configuration Management User's Guide, Rel. 2.0

Honorable Mention (EI.5)

Barry Rogoff

Interleaf

Interleaf 7 Online Documentation

Award of Merit (EI.1)

Andrea Muren Shanahan

Theresa Earle

Tom Veldran

Iris Associates

Notes.net: Iris Today R5 Special Edition

Award of Excellence (EI.3)

Barbara Burch

Susan Florio Barber

Notes.net Team

Meditech, Inc.

Viewing Patient Data in the Enterprise Medical Record

Honorable Mention (EI.4)

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Robert Bolt

Susan Bullowa

NEC Technologies, Inc

NEC INFO Center – PowerMate 2000 Series

Honorable Mention (EI.5)

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Mark Puskas

Charlene Weisberg

Planet Direct

MyWay.com Help

Award of Excellence (E1.1)

Lisa Romano

Robert Morrison

Design and Development Staff

RSA Security, Inc.

Keon Administrator Management Console Online Help

Honorable Mention (E1.1)

Jim Carrig

Nancy B. Peacock

Stratus Computer, Inc.

VOS StrataDOC on the Web

Award of Excellence (E1.5)

Brian Smith

Trellix Corporation

Trellix Web Guided Tour

Award of Excellence (E1.2)

James Lindsay

Alex Weissman

Waters Corporation

Waters Integrity System Maintenance & Troubleshooting

Award of Excellence (E1.7)

Priscilla A. Lotfy

John Del Rios

Webhire, Inc.

Yahoo! Recruiter Tutorial

Honorable Mention (E1.4)

Claudia Yapp

Technical Art Competition

Barry Flahey Fine Arts

The Millennium Bugs....An Insect Awareness Poster

Award of Merit (A1.2)

Barry C. Flahey

DOTCOMMA

i-Cube Corporate Collateral

Honorable Mention (A2.2)

DOTCOMMA - Kathleen A. McCall

DOTCOMMA - Mary Ann Faughnan

DOTCOMMA - Ingrid Langhout

Eastman Kodak Company

Input Profile Builder Wizard Art

Award of Merit (A2.13)

Kathleen Howard

Eastman Kodak Company Systems and Solutions

Using ICC Profiles with Digital Cameras:

Kodak ColorFlow Image Acquire

Award of Merit (A2.7)

Kathleen Howard

Kate Pulnik

Charles Collinson

Eastman Kodak Company Systems and Solutions

Foresight Media Inc.

EigenLight Power Monitors Brochures

Award of Excellence (A2.2)

Curtis Poole

Release 8.0 Upgrade CD-ROM

Award of Merit (A2.13)

Curtis Poole

Technical Publications Competition

3Com Corporation

Command Reference Guide

Award of Excellence (PI.3)

Bill Carbonneau
Benjamin E. Mann, Jr.
Corrinne Hamilton
Jackie Bonin
David Powell
Jerry Lapriore
Josh Penick
Karin Cryan
Leslie Madison

CoreBuilder 3500 Implementation Guide

Award of Merit (PI.6)

Leslie Madison
Bonnie Jo Collins
Benjamin E. Mann, Jr.
Jackie Bonin
David Powell
Jerry Lapriore
Karin Cryan

Getting Started Guide for the CoreBuilder 9000 Enterprise Switch

Honorable Mention (PI.1)

Jackie Bonin
Benjamin E. Mann, Jr.
Barbara Maurice
Corrinne Hamilton

3Com Corporation (continued)

Introducing 3Com Enterprise Campus Solutions

Award of Merit (P1.10)

David Powell

Karin Cryan

Benjamin E. Mann, Jr.

Corrinne Hamilton

Analog Devices, Inc.

Visual DSP Getting Started Guide

Honorable Mention (P1.13)

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David Skolnick

Paul Priola

ARCHIBUS, Inc.

ARCHIBUS/FM Start Here!

Award of Excellence (P1.10)

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Avid Technology, Inc.

Avid EDL Manager for the Windows NT

Operating System User's Guide

Award of Merit (P1.4)

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Mary McAleese

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Avid Hardware Upgrade Setup Guide

Award of Merit (P1.2)

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Len Gauvin

William Lewis

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Honorable Mention (P1.12)

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Avid Marquee Tutorial Guide - Release 1.0

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Sue Hallock

Len Gauvin

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Avid MediaDock LVD Setup and User's Guide

Honorable Mention (P1.1)

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Len Gauvin

William Lewis

Avid Technology, Inc.

Avid MediaDrive rS Setup and User's Guide

Award of Merit (P1.1)

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William Lewis

Len Gauvin

Avid Technology, Inc.

Avid MediaLog User's Guide

Award of Merit (P1.4)

Diane Sherman

Terri Autieri

Avid Technology, Inc.

Avid NewsCutter DV Getting Started Guide

Award of Excellence (P1.6)

Nancy Rawlings

Terri Autieri

Avid Technology, Inc.

*1999 – 2000 STC Competitions
Boston Chapter Awards*

Avid Technology, Inc. (continued)

Avid NewsCutter DV Quick Reference

Honorable Mention (PI.12)

Nancy Rawlings
Terri Autieri
Avid Technology, Inc.

Avid NewsCutter DV Setup Guide

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Terri Autieri
Avid Technology, Inc.

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Avid Symphony Setup Guide

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Avid Unity MediaNet Administration Guide

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Avid Unity MediaNet Setup Guide

Award of Merit (P1.8)

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William Lewis
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Avid Xpress User's Guide

Honorable Mention (P1.4)

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Cahners Publishing Company

A calming influence

Award of Distinction (P1.19)

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Design in Wheel Time (Xtreme Sports)

Award of Excellence (P1.19)

Paula Porter

John Lewis

Karen Auguston Field

Design News: 9/7, 9/21, 10/5 issues

Honorable Mention (P1.17)

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Floating armature revs up clutch/brake system

Award of Excellence (P1.19)

Karen Field

Get a handle on investment casting

Honorable Mention (P1.19)

John Lewis

Model Pioneer

Award of Merit (P1.19)

Paul E. Teague

Out of Juice!

Award of Distinction (P1.19)

Charles J. Murray

Precessing bearing increases life and load rating

Award of Distinction (P1.19)

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Sliced, diced, and wire bonded

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This blood's for you

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Castle Networks, Inc.

C2100 Services Mediation Platform Hardware Installation Guide

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Stephen Kruse

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Centra 99 Symposium Leader Quick Reference Card

Honorable Mention (P1.3)

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Chase Manhattan Bank

Chase Workspace Installation and Setup Guide

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P. Thomas Hanlon

Children's Hospital

ISD News

Award of Excellence (P1.16)

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Kim Forbes

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Compaq Computer Corporation

AlphaServer DS10 Quick Setup

Honorable Mention (P1.12)

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Boston Chapter Awards*

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Betty Ann Tyson

Compaq Computer Corporation (continued)

Getting Started with Logical Partitions

Award of Merit (P1.1)

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Betty Ann Tyson

Computer Graphics World

Computer Graphics World -- January, February, March 1999 issues

Award of Distinction (P1.17)

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Karen Moltenbrey
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Phil LoPiccolo
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"Fields of Dreams" - September 1999

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Karen Moltenbrey

"Go With the Flow" - August 1999

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"Growing Wild" - August 1999

Honorable Mention (P1.19)

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"Meet Geri, the New Face of Animation" - February 1998

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"Puttin' on Hairs" - January 1999

Award of Excellence (P1.19)

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"Star Wars" - series: June, July, August 1999

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Data Translation

DT-Active Open Layers User's Manual

Honorable Mention (PI.6)

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DimFileX ActiveX Control Reference

Honorable Mention (PI.3)

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Mary Tetreau

Grady Gerade

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The i-View

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DOTCOMMA - Ingrid Langhout

i-Cube - Stephanie Millette

i-Cube Corporate Collateral

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DOTCOMMA - Mary Ann Faughnan

DOTCOMMA - Ingrid Langhout

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Dragon Naturally Speaking User's Guide

Award of Merit (PI.4)

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Kyle R. Hoepner

Carol Snyder Halberstadt

Dragon Naturally Speaking Quick Start

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Boston Chapter Awards*

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Boston Chapter Awards

Dragon Systems, Inc. (continued)

Using Dragon Naturally Speaking with the Dragon Mobile Recorder

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Eastman Kodak Company

Using ICC Profiles with Digital Cameras:

Kodak ColorFlow Image Acquire

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Kathy Howard
Kate Pulnik
Eastman Kodak Company Systems and Solutions

Imaging Server Suite User's Guide

Award of Merit (PI.4)

Charles Collinson
Kathy Howard
Kate Pulnik
Eastman Kodak Company Systems and Solutions

FirstSense Software

FirstSense Enterprise Installation Guide

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EigenLight Power Monitors brochures

Honorable Mention (PI.22)

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Craig Poole

EigenLight Power Monitors Operating Instructions

Honorable Mention (PI.1)

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Craig Poole

Gensym Corp.

*Telewindows2 Toolkit Java Developer's Guide:
Components and Core Classes*

Honorable Mention (P1.6)

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Kanti Mann

John Mann

*Telewindows2 Toolkit Java Developer's Guide:
Application Classes*

Honorable Mention (P1.6)

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Telewindows2 Toolkit Release Notes Version 1.0 Rev2

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Honorable Mention (P1.6)

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Rhapsody in C++ Reference Guide (v 2.2)

Honorable Mention (P1.6)

Alane Levy

Interleaf

Getting Started with Interleaf 7

Honorable Mention (P1.6)

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Theresa Earle

Kronos, Inc.

Database Administrator's Guide for Kronos CIS Applications

Honorable Mention (PI.5)

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Robert Segal

Kronos Timekeeper Central Documentation Roadmap

Honorable Mention (PI.12)

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Lightbridge, Inc.

Fulfillment WorkStation User's Guide for AT&T Wireless Services

Honorable Mention (PI.5)

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Alias Investigator's Guide

Honorable Mention (PI.4)

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Profile User's Guide

Award of Merit (PI.6)

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Lucent Technologies

Current Connections Newsletter

Award of Excellence (PI.16)

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Carol Bene
Cindy McCabe
José L. Reyes
Customer Training and Information Products, Lucent
Technologies

Lucent Technologies (continued)

GX250 Multiservice Extender Hardware Installation Guide

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NavisCore ATM Configuration Guide

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NavisCore Diagnostic and Troubleshooting Guide

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David Walker

NavisCore Diagnostics Guide

Honorable Mention (P1.6)

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NavisCore Frame Relay Configuration Guide

Award of Merit (P1.6)

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NavisCore Physical Interface Configuration Guide

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NavisCore Troubleshooting Guide

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NavisXtend CNM Gateway Client User's Guide

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David Walker

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Boston Chapter Awards

Lucent Technologies (continued)

NavisXtend CNM Gateway Installation Administration Guide

Award of Excellence (PI.8)

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NavisXtend Fault Server User's Guide

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NavisXtend Report Generator User's Guide

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Network Management Station Installation Guide

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Cynthia R. McCabe

Mildred E. McGuire

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Data Acquisition Toolbox User's Guide

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CG Studio Guide

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Finish Install Guide

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Media 100 Tech Pubs Team

Media 100 SDI Option Guide

Honorable Mention (P1.5)

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ShakeVideo 1.0

Honorable Mention (P1.8)

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Media 100 Tech Pubs Team

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NEC PowerMate 2000 Series Quick Setup/Quick Reference

Honorable Mention (P1.12)

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Suzanne Breton
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NEC Technologies Inc. (continued)

NEC Versa Lite FX User's Guide

Honorable Mention (P1.1)

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Robert West
Suzanne Breton

Nexion

Installation Note

Fan Assemblies for the AC-Powered Switch Chassis

Award of Merit (P1.12)

James E. Clemens

Installation Note

Filler Panel

Honorable Mention (P1.12)

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Nortel Networks

Installing and Maintaining the Versalar IP Access Switch 1500

Award of Merit (P1.2)

Pat Servais
Gail Hill Teach
Kevin Duffy

Configuring MPOA and NHRP Services

Honorable Mention (P1.4)

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Gabriele Ryan
Mark Barnard

Pall Filtron

Operating the MINIM System

Honorable Mention (P1.1)

Tom Gajda
Ian Sellick

PictureTel Corporation

Installing the PictureTel 70 Camera

Honorable Mention (PI.6)

Paula Bedard
Mona V. Cocciardi

Installing the PictureTel 80 Dynamic Speaker Locating Camera

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Paula Bedard
Mona V. Cocciardi

Installing the Venue 2000 Phone-Add Modem

Award of Merit (PI.2)

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Judith Goodman
Mona V. Cocciardi

Swift Site II

Award of Excellence (PI.12)

Mona V. Cocciardi
Carol Swift
Steve Multner

Upgrading the Venue 2000 Video Board

Award of Distinction (PI.2)

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Mona V. Cocciardi

RSA Security, Inc.

Keon Security Server v5.0 Installation/Maintenance Guide

Honorable Mention (PI.8)

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Nancy B. Peacock
Anne Marie Fantasia

*1999 – 2000 STC Competitions
Boston Chapter Awards*

RSA Security, Inc. (continued)

Keon v 5.0 Solution Overview

Award of Merit (PI.10)

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Robert P. Geary
Anne Marie Fantasia

RSA Keon Security Server v 5.0 Management Console Guide

Honorable Mention (PI.6)

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Jim Carrig
Robert P. Geary

Rational Software

Using Rational Load Test

Award of Merit (PI.4)

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Anthony B. Ioven
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Using Rational Robot

Award of Distinction (PI.4)

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Tracy McCawley
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Getting Started with Rational Robot

Honorable Mention (PI.4)

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Active Project Builder User Manual

Honorable Mention (PI.4)

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Weatherproducer Product Reference

Award of Merit (PI.6)

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Lynn Duffy

Self-Employed Competitors (continued)

Weatherproducer User Manual

Award of Merit (P1.6)

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Lynn Duffy

State Street Bank

Derivatives Workstation Quick Reference, Release 3.0

Award of Merit (P1.12)

Steven Reis

Lynne Secatore

Derivatives Workstation User's Guide, Release 2.5

Award of Merit (P1.4)

Steven Reis

Lynne Secatore

Stratus Computer, Inc.

VOS Streams TCP/IP Programmer Guide

Honorable Mention (P1.7)

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Laury Karrell

Barbara Maurice

Sycamore Networks

SN8000 Hardware Installation Guide

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Honorable Mention (P1.4)

Steven Greffenius

Samuel C. Goldman

Viewlogic Systems Inc.

Design Exchange Installation Guide

Honorable Mention (PI.8)

Nancy Anderson-Semple

Viewlogic Systems and the Design Exchange Product Team

Waters Corp.

Waters 2410 Differential Refractometer Operator's Guide

Honorable Mention (PI.2)

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Tom Frado

Nancy Lavallee

Waters 2790 Separations Module Operator's Guide

Award of Merit (PI.1)

Barbara Veneri

Tom Frado

Nancy Lavallee

Waters Alliance LC/MS System Quick Start Guide

Award of Merit (PI.12)

Scott Runstrom

Tom Frado

Nancy Lavallee

International Publications Editorial Style Guide

Award of Excellence (PI.14)

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International Publications Production Procedures Guide

Award of Merit (PI.14)

Nancy Lavallee

Tom Frado

Barbara Bailey

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Electronic Documentation Competition Judges

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Kathleen Burns	Cindy Joyner	John Minniti
Diane Clifton	Elizabeth Keddy	Peter Monchamp
Elizabeth Crocker	Elaine King	Mary Oliver Flebotte
Pam Drucker	Deanna Kinney	Neil Perlin
Adrienne Esztergar	Ted Kostandin	Irene Rubin
David Fahy	Marguerite Krupp	Susan Russo
Dave Fleming	Margaret Kruse	George Spagnoli
Linda Fritz	John Kuziemko	Carol Steele
Stephanie Gagnon	Anne Ladd	John Verrilli
John Garison	Olga Lauterbach	Margaret Winters
	Hal Lichtin	Joan Wotkowicz

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Cynthia Anderson	David Hendry	Alma Nahigian
Peter Ash	Susan Herrin	John Nelson
Craig Austin	Amy Hoffman	Joan O'Brien
Donna Ayres	George Horesta	Richard Owens
Jere Babst	Betsy Howes	Barbara Patterson
Wendy Boston	Beverly Iachetta	Palmer Pearson
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Connie Chappell	Elise Kaplan	Anna Pratt
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Cindy Currie	Ted Kostandin	Sandy Robinson Sullivan
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Denise Dennett	Marguerite Krupp	Bud Samiljan
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Mary Emerson	Alane Levy	Daniel Shugrue
Scottie Farber	Phil Levy	Norma Shulman
Joelle Feldman	Wendy Lewis	Elayne Silverman
Hans Fenstermacher	William Lewis	Robert Snyder
Kim Forbes	Taryn Light	George Spagnoli
Susan Francis	Maryjane Long	Mary Tetreau
John Garison	Mary MacDougall	Barbara Veneri
Beverly Gaudet	Heather MacLean	Carol Vuillemenot
Crystal Gilson	Rosemary Marano	John Welle
Samuel Goldman	Edith Maxwell	Joan Wotkowicz
Tiffany Gordon	Peg Mulligan	Laurie Yengo
Bill Gruener	Jane Murphy	

Competitions Volunteers

The STC Boston Chapter thanks the following volunteers for their contributions in organizing the competitions:

Nancy Allison	Bill Gruener	Alma Nahigian
Donna Ayres	Doris Hathaway	Karen Patras
Ed Carbrey	Diane Hirsch	Neil Perlin
Helen Chen	Carol Marsh Hobday	Paul Priola
Kristine Claremont	Linda Holiner	Sandra Sabetty
Mona V. Cocciardi	Steve Jong	Norma Shulman
Susan Czerepak	Marguerite Krupp	John Welle
Bonnie Jo Collins	John Kuziemko	Kymm Welle
Hans Fenstermacher	Ellen Lidington	Margaret Winters
Linda Fritz	Peg Mulligan	Joan Wotkowicz

Corporate Support

The STC Boston Chapter thanks the following corporations for hosting the competitions and the related events:

Analog Devices, Inc.
Avid Technology, Inc.
DOME imaging systems, inc.
Lightbridge, Inc.
Polaroid Corporation
Progress Software
Sun Microsystems, Inc.

Competitions Categories

Electronic Documentation Categories

- | | |
|---------------------------------|--------------------------------|
| E1.1 Help | E1.5 Books |
| E1.2 Demonstrations | E1.6 Reference Material |
| E1.3 Technical Marketing | E1.7 User Support Tools |
| E1.4 Tutorial/Training | |

Technical Art Categories

- | | |
|-----------------------------------------|------------------------------------|
| A1.1 Mechanical Illustration | A2.7 Package Graphics |
| A1.2 Interpretive Illustration | A2.8 Technical Marketing |
| A2.1 Books/Manuals | A2.9 Environmental Graphics |
| A2.2 Brochures/Flyers | A2.10 Photographs |
| A2.3 Data Sheets/Technical Specs | A2.11 Annual Report Design |
| A2.4 Periodicals | A2.12 Catalog Design |
| A2.5 Articles | A2.13 Online Art |
| A2.6 Covers/Posters | |

Technical Publications Categories

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| P1.1 Hardware Reference and User Guides | P1.12 Hardware and Software Quick Reference Materials |
| P1.2 Hardware Installation/Maintenance Guides | P1.13 Training Materials |
| P1.3 Software Reference Guides | P1.14 Specifications |
| P1.4 Software User Guides for GUI-based Applications or Systems | P1.15 Medical, Consumer, Other Noncomputer Products |
| P1.5 Software User Guides for Command- or Character-based Applications or Systems | P1.16 Internal Newsletters, Organizational Manuals, and Style Guides |
| P1.6 Software Combination User/Reference Guides | P1.17 Whole Periodicals |
| P1.7 Software Programming Guides | P1.18 Articles: Scholarly or Professional |
| P1.8 Software Install/Maintenance Guides | P1.19 Articles: Trade News |
| P1.9 Software Release and Update Notes | P1.20 Technical Reports |
| P1.10 Software Overviews, Concepts, and Guidelines | P1.22 Promotional Materials and Brochures |

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