

**Boston and Northern New England Chapters
Society for Technical Communication**

**Celebrating the Winners of the Online
Communication, Technical Art, and
Technical Publications Competitions**

**STACIES Award Banquet
2004-2005**

February 16, 2005

About the STACIES

STACI stands for STC Technical Achievement in Communicating Information. It is the collective name for awards given to winners of the annual STC Boston/Northern New England Online Communication, Technical Art, and Technical Publications Competitions.

The Oscar, Tony, and Emmy awards are awarded annually in recognition of outstanding achievement in their respective professions. They represent the highest honor bestowed on performers by their peers. In the same way, we hope the STACI will bring to mind the same standard of excellence and peer recognition and will gain acceptance as an icon for excellence in Technical Writing.

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Program Agenda

Reception: 5:00 pm

Dinner: 6:30 pm

Entertainment: BossTunes

Presentation of the Awards

About the Entertainment BossTunes

The BossTunes (Anna Pratt, Ed Marshall, Hans Fenstermacher, Taryn Light, Steven Jong, and Val Rushanan) have represented the Boston Chapter at the STC Annual Conference's "Open Jam" for the last 2 years. All are members of the Boston Chapter, and founded the group since they have a mutual interest in musical performance, and well, things just got out of hand.



Anna V. Pratt

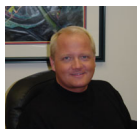
Anna always thought that the musicals were true -- people burst into song with every emotion! To maintain that fantasy, Anna sings in the car, in parish shows, and in church. She performed in France, and in Austria and Italy with two exceptional choirs. She is

happily keeping the dream alive with the BossTunes!



Ed Marshall

Ed was not always an ace-crack codeslinger. His alter-
avatar is a semi-pro bass-player. Despite falling into
technical writing as a day job, he trained as a classical
/jazz bassist. Besides performing in the symphonic,
jazz, concert band, and Broadway musicals idioms, he
has also plucked strings in the realms of rock, country, and disco/
country. Previously on TLJSTC, he accompanied a songstress
(one-a-da BossTunes) in a rendition of "Can't Help Lovin' Dat Man"
that woulda done Uncle RayC proud.



Hans Fenstermacher

Hans's first stage role was in utero, while his mother sang “Madame Butterfly” at the Munich Opera. Not content to be neither seen nor heard, he later appeared at the Deutsche Oper Berlin as a street urchin in “Carmina Burana”, a waiter in “Der Rosenkavalier,” and (no email, please) a little girl in “La Bohème”. In high school, Hans was a member of the barbershop quartet in “The Music Man,” a role he reprised recently with the Pentucket Players, with whom he also played Enoch Snow in “Carousel” while his wife, Janet, was in the pits (orchestra, that is, playing viola). Hans is delighted to be a co-founder of the BossTunes, and is thinking about quitting his day job.



Steve Jong

In some alternate universe, Steven is a professional singer. In this universe, Steve sang in the Massachusetts All-State Music Festival, the Boston University Freshman Chorus, the Billerica Men’s Choir, and the DECarolers. Steve is currently a member of the Westford Chorus, where he has soloed in Gounod's “St. Cecilia” Mass and sung the role of Narrator in P.D.Q. Bach’s “Seasonings,” Frederic in Gilbert & Sullivan’s “Pirates of Penzance,” and most recently Antonio in Mozart’s “Marriage of Figaro.”



Taryn Light

Taryn, our 2002-2003 STC Boston Chapter President, traveled twice to Austria, Germany, and Switzerland singing with an American choir. She participated in shows with the Merrimack Valley Chorale and the Acton Community Chorus. Taryn also sings on the Worship Team at her church. She enjoyed rewriting lyrics and singing with the BossTunes at STC Conferences in Dallas and Baltimore.



Val Rushanan

Val began banging on the piano and turning the pages at the age of 6 months. As a teenager, she learned to play clarinet in a closet, and sang alto with Youth Pro Musica. She narrowly avoided majoring in Music, deciding she'd rather eat. Recently, Val has been spotted wriggling her ample physique with the BossTunes at STC Open Jams in Dallas and Baltimore. When the MIT Concert Band is really desperate, she plays bass clarinet or even triangle.

Awards of Merit

Online Communication Competition

Amicore, Inc.

System Administration Help

Help System
Document

Jennifer Lodge

John Minniti

BAE SYSTEMS

*Employee Training and
Organizational Development
(ETOD) Online Web Site*

Reference Material

Jennifer Lee

BAE SYSTEMS External Web Page

Reference Material

Web Development Team

Welcome-to-Work Web Page

Reference Material

Web Development Team

iDesign & Delivery

*CellTracks AutoPrep System
Service Documentation*

Reference Material

Mary Holland

Gail Pogue

Mary Toye

MathWorks

SimMechanics User's Guide

Help System
Document

Dallas Kennedy

Ounce Labs, Inc.

Prexis Insight Help

Help System
Document

Karen Giventer

Philips Medical System

*HeartStart MRx User Web-based
Training*

Tutorial/Training

Paul Hamer

Odyssee Interactive

Providus Software Solutions, Inc

*RiskResolve Administration v3.6
Online Help*

Help System
Document

Ed Baechtold

Margery Blake-Hart

Allen Dean

Providus Documentation Team

Awards of Merit

Technical Art Competition

Hewlett-Packard Company

*Circuit City Concierge Service
Storyboard*

Doug Bonin
Evan Larson
William Nimz

Interpretive
Illustration - Tone

McKesson

*Setting up your CareEnhance™
Resource Management Software
(CRMS™) Environment*

Rob Rella
Richard M. Walsh

Information
Materials Design

Awards of Merit

Technical Publications Competition

Cisco Systems, Inc.

Cisco 10000 Series Router Lawful Intercept Guide Software Guides

Brenda Dupre
Pamela L. Taylor

Cisco Broadband Access Center for Cable Administrator's Guide Software Guides

Lynn Dalton
Terry McMullen
Lorraine Sharon

Cisco CNS Network Registrar User's Guide Software Guides

Lynn Dalton
Bert Gassmann
Lorraine Sharon

Release Notes for the Cisco 10000 Series Router for Cisco IOS Release 12.2(16)BX3 Software Guides

Pamela L. Taylor
Jane Williams

Equal Logic

*PeerStorage Array 100E
CLI Reference*

Sue Franklin
Karla Sorenson

Software Guides

*PeerStorage Array 100E Hardware
Maintenance*

Sue Franklin
Karla Sorenson

Computer
Hardware Guides

KVH Industries

TracVision G8 Owner's Manual

Mike Nelson

Noncomputer-
Equipment Guides

Labor Day Creative

*Viewbook for BU Graduate School
of Management*

Mimi Englander
Brian Rogers
Robert Severi
Jeremy Wirth

Promotional

Nokia, Inc.

*Application Gateway Site
Requirements Guide*

Software Guides

Barbara Rosenstroch

OpenService, Inc.

*Monitoring Events with Security
Threat Manager*

Software Guides

Zoe Lawson

John Welle

Philips Medical System

HeartStart MRx Service Manual

Noncomputer-
Equipment Guides

Dave Hannum

Sue Newton

Progress Software Corporation

*4GL Essentials - Volumes 1 & 2 -
Course and Lab books*

Training Materials

Judy Kaplan

Progress Software Corporation

Distributed AppServer Application Administration - Course and Lab books Training Materials

Stan Swiercz

Dynamic UI Object Essentials - Course and Lab books Training Materials

Stan Swiercz

Dynamics Application Development 2 - Course and Lab books Training Materials

James Willis

XML Essentials - Course and Lab books Training Materials

Elaine Rosenberg

Awards of Excellence

Online Communication Competition

Avid Technology, Inc.

Avid DS Nitris Learning Collection Tutorial/Training

Beatrice W. Mukora

Avid NewsCutter Products Help

Help System
Document

Joe Kasper

Steve Mayer

Stan Sylvia

EMC Corporation

StorageScope Online Help

Help System
Document

Noel Chan

Gina Golden

Sandra Hakkarainen

Gail Moser

Hanna Yehuda

Hewlett-Packard Company

*Engineering Training on Integrity
Servers with Microsoft Windows
Server 2003*

Tutorial/Training

Patty Morin
Paul Ortolano
Phyllis Simpson

Progress Software Corporation

*Dynamic User Interface Object
Essentials*

Tutorial/Training

Margaret Collins
Randall Uncapher
Craig VanDerAa

Awards of Excellence

Technical Art Competition

Hewlett-Packard Company

*HP Brainstorm sponsorship
screen saver*

Douglas Bonin

Jose Colon

Alex Hart

Promotional
Materials Design

Awards of Excellence

Technical Publications Competition

Cisco Systems, Inc.

Cisco 7600 Series Internet Router MIB Specifications Guide Software Guides

Jacquelyn Bonin
Pamela L. Taylor

Implementing Broadband Aggregation on Cisco 10000 Training Materials

Eugene Bartos
Linda Devendorf
Asher Goldberg

MPLS Quality of Service Multi-VC Mode on the Cisco 10000 Series Router Software Guides

Pamela L. Taylor
Jane Williams

EMC Corporation

EMC ControlCenter 5.2 StorageScope Reference Guide Software Guides

Sandra Hakkarainen
Gail Moser

Philips Medical System

*HeartStart MRx Instructions
for Use*

Dave Hannum
Virginia Higley
Jean Josephs

Noncomputer
Equipment Guides

Phoenix Controls

*Cage Rack Ventilation Options for
Laboratory Animal Facilities*

Cheryl Landes
Laura Malchiodi
Rich Stakutis

Scholarly/
Professional Articles

Polycom, Inc.

*Administrator's Guide for the VSX
Series*

Jan Child
Carol Hobday
Karen Mulholland

Hardware/
Software
Combination
Guides

Setting Up the V500 System

Jan Child
Mona Cocciardi
Carol Swift

Computer
Hardware Guides

Progress Software Corporation

*Consuming WebServices from
OpenEdge*

Elaine Rosenberg

Training Materials

*Database Administration - Course
and Lab books*

Peter Tran

Training Materials

State Street

*Performance & Analytics User
Guide*

Maryann Bolsover

Janet Morrissey

Software Guides

Waters Corporation

*Waters Purification Factory
Operator's Guide*

Barbara Bailey

Beverly Gaudet

Jeanne Monahan

Noncomputer-
Equipment Guides

Awards of Distinction

Online Communication Competition

Amicore, Inc.

Amicore Clinical Management Help Help System Document

Jennifer Lodge
John Minniti

Autodesk, Inc.

Autodesk Revit Help for Release 6.1 Help System Document

Scott Davis
Brittany Fortin
Justin Kelley

Avid Technology, Inc.

Avid Xpress Studio Online Library Tutorial/Training

Avid Technical
Publications Group

BAE SYSTEMS

IEWS Infrared Imaging Systems (IRIS) Web Page Technical Marketing

Jennifer Lee
Joyce Reynolds
Loui Welby

Hewlett-Packard Company

*HP Collaboration and Collateral
Management Solution:
Promotional CD*

User Support Tools

Doug Bonin
Kristian Carey
Alex Hart
William Nimz

Philips Medical System

*HeartStart MRx User Training
Video*

Tutorial/Training

Steve Cahill
Rob DeSimone
Paul Hamer

Progress Software Corporation

*Database Administration -
Web-based Training*

Tutorial/Training

Martin Backler
Margaret Collins
Peter Tran
Randall Uncapher
Craig VanDerAa

**Providus Software Solutions,
Inc.**

*RiskResolve v3.6 Control Self-
Assessment Online Help*

Help System
Document

Ed Baechtold

Margery Blake-Hart

Allen Dean

Randy Duermyer

Providus Documentation Team

Awards of Distinction

Technical Art Competition

BAE SYSTEMS

Got SOM

Promotional
Materials Design

Aline Cashin
Dennis Warnesky
Loui Welby

The C4ISR Puzzle Just Got Easier

Promotional
Materials Design

Ron Allbach
Phil Fogg
Nancy Scribner

Hewlett-Packard Company

HPCGG Welcome Loop

Cover/Splash
Screen Design

Doug Bonin
Alex Hart
Gillian Orlinsky

IPS 2004 Holiday Screen Saver

Promotional
Materials Design

Doug Bonin
Alex Hart
Laurie Picard

McKesson

*Setting up your CareEnhance™
Clinical Management Software
(CCMS®) Environment*

Diane Carroll
Rob Rella

Information
Materials Design

The Designers

BSS Marketing Folder

Frederick Czaja
Zohrab Donabedian

Promotional
Materials Design

Awards of Distinction

Technical Publications Competition

KVH Industries

TracVision A5 Installation Poster

Quick Reference
Guides

Suzan Glaum

Mike Nelson

Philips Medical System

*HeartStart MRx Instructor-led
Training Kit*

Training Materials

Dawn Butler

Paul Hamer

Polycom, Inc.

ViewStation Quick Tips

Quick Reference
Guides

Jan Child

Mona Cocciardi

Carol Hobday

Progress Software Corporation

*Dynamics Application Development
1 - Course and Lab books*

Training Materials

Anne Boas

Best of Show

Online Communication

Progress Software Corporation

Database Administration - Web-based Training

Martin Backler

Margaret Collins

Peter Tran

Randall Uncapher

Craig VanDerAa

Technical Art

The Designers

BSS Marketing Folder

Zohrab Donabedian

Frederick Czaja

Best of Show

Ronald D. Eames Memorial Award for Technical Publications

KVH Industries

TracVision A5 Installation Poster

Suzan Glaum

Mike Nelson

Volunteers

Competition Coordinators

General Coordinator

Mike Ball

Online Communication Competition

Mark Decker

Steve Straight

Technical Art Competition

Mike Ball

Patty Morin

Technical Publications Competition

Deanna Dysert

Annette Roth

STACIES Award Banquet

Mike Ball

Ellen Lidington

Patty Morin

Lee Tabor

Wendy Yurick Wing

Judges

Online Communication

| | | |
|-------------------|-----------------------|------------------|
| Ena Arel | Paula Berger | Alanna Blinn |
| Charles Burzalow | Donna Conlin-Stolberg | Bob Dillberger |
| Paul Donato | Thomas Finn | Mary Flebotte |
| Al Friend | Linda Fritz | John Garison |
| Bert Gassmann | Bill Gruener | Paul Hamer |
| Andrew Harrington | Jon Harvey | Carol Hobday |
| Wayne Jacques | Joe Kasper | Barry Kingsbury |
| Polly Kornblith | Theodore Kostandin | Marguerite Krupp |
| Carol Macbain | Edward Marshall | Jessica Mocle |
| Janet Molinari | Pete Monchamp | Michael O'Steen |
| Annette Roth | Dave Scharn | Jeanne Schulze |
| Arline Stith | Philip Tyo | John Verrilli |
| Elaine Welch | Christopher Woods | Karyn Woodward |
| Joan Wotkowicz | Wendy Yurick Wing | |

Technical Publications

| | | |
|-------------------|------------------|--------------------|
| Virginia Adams | Ena Arel | Michael Ball |
| Alanna Blinn | Charles Burzalow | Mona Cocciardi |
| Denise Dennett* | Pam Drucker | Kristin Durner |
| Deanna Dysert | Sue Franklin | Bill Gruener |
| Carol Hobday | Steven Jong* | Theodore Kostandin |
| Marguerite Krupp* | Zoë Lawson | Ellen Lidington* |
| Taryn Light | CB Loeb | Edward Marshall |
| Mary Martyak | Mike Nelson | Michael O'Steen |
| Anna Pratt | Michael Pytlak | Carol Rose |
| Lorraine Sharon | Pamela Taylor | Don Vieweg |
| Jane Williams | Joan Wotkowicz | Wendy Yurick Wing |

Technical Art

| | | |
|---------------|----------------|-----------------|
| Mike Ball* | Dave Jantusch* | Cheryl Landes* |
| Nina Lessing* | Carol Macbain* | Marie Manfredi* |
| Patty Morin | Meg Reed* | Lee Tabor |
| Drew Taylor | | |

* Best of Show Judge

Committee Members and Hosts

Online Communication

Kathy Burns
Mark Decker
Linda Fritz
Marguerite Krupp
Ed Marshall
Jessica Mocle
Steve Straight
Joan Wotkowicz

Technical Publications

Donna Barbieri
Denise Dennett
Pam Drucker
Deanna Dysert
Michael Pytlak
Carol Rose
Annette Roth
Dave Van Camp

Technical Art

Mike Ball
Patty Morin

Corporate Support

Don Fournier
Progress Software
Host—Judges Orientation

Cindy Currie
Hewlett-Packard Company
Host—Consensus Judging

Corporate Support

Deanna Dysert
Lucent Technologies
Host—Judges Orientation

Barbara Patterson
Pamela Taylor
Cisco Systems
Host — Consensus Judging

Corporate Support

Patty Morin
Hewlett-Packard Company
Host—Orientation and
Consensus Judging

Advertisers

Congratulations to all winners!

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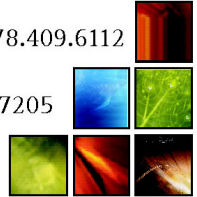
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About the Program Sponsor

ArchiText Inc.—Founded in 1994 by Hans Fenstermacher, ArchiText Inc. offers translation, localization, and globalization services to Global 2000 companies. With offices in Massachusetts and California, ArchiText offers a full range of linguistic and language-technology solutions, as well as full source-content development services through its English Source Group. ArchiText is the pioneer of ABREVE®, a content globalization methodology that raises content usability, streamlines content deployment, and saves companies significant costs as part of an end-to-end localization solution. For more information about ArchiText, visit www.architext-usa.com.

Program Booklet created by Wing Group, LLC

Cover created by Lee Tabor