

**Award of Honorable Mention:  
Technical Art**

**Compaq Computer Corporation**

**An Inside Look at the Alpha  
Server GS320 (Demonstrations)**

*George Wisnowski  
Andrea Thurber  
Linda Dube*

**SANWORKS Virtual Replicator  
Help System (Help)**

*Diana Garcia*

**Award of Honorable Mention:  
Online Communications**

**Compaq Computer Corporation**

**An Inside Look at the Alpha  
Server GS320 (Demonstrations)**

*George Wisnowski  
Andrea Thurber  
Linda Dube*

**SANWORKS Virtual Replicator  
Help System (Help)**

*Diana Garcia*

**Storage Resource Manager  
(SRM) Promotion  
(Demonstrations)**

*Joyce Snow  
Jonathan George  
Ray Laurencelle*

**Tru64 UNIX V5.1  
Documentation CD-ROM  
(Books)**

*Richard Binder  
Tru64 UNIX Publications Team  
Sandy MacLeod  
Barbara Kelczewski*

**Tru64 UNIX Master Index (User Support  
Tools)**

*Richard Binder*

**Fujitsu-Nexion**

**NEXvision Online Help (Help)**

*Andrew F. Munro  
Caroline Lange*

**Kronos, Inc.**

**Kronos Imagekeeper Maintenance and  
Troubleshooting Guide (Reference Material)**

*Valerie Rushanan  
Katya Roytman  
Elizabeth Gabel*

**PictureTel Corporation**

**AdminTools Help (Help)**

*Carol Marsh Hobday  
Frances Vella  
Judith Goodman*

**Hardware Diagnostics Help (Help)**

*Paul G. Donato  
Carol Marsh Hobday  
Judith Goodman*

**Vibren Technologies Inc.**

**NEC INFO Center for PowerMate  
Computers (Books)**

*Pamela Schmitt  
Mark Puskas  
Charlene Weisberg*

**Award of Honorable Mention:  
Technical Publications**

**Aspen Technology, Inc.**

**Installation Manuals: Aspen  
Framework Version 2.1  
(Software  
Installation/Maintenance  
Guides)**  
*Michael Chiusano  
Nicole Krauson*

**Avid Technology, Inc.**

**Avid ePublisher Startup Guide  
(Software Overview, Concepts,  
Guidelines)**  
*Rebecca Hannula  
Mary McGuire  
Pam Erickson  
Geoff George  
Curtis Poole  
Terri Autieri  
Avid Technology, Inc.*

**Avid Media Composer and Film  
Composer Input and Output  
Guide (Software User Guides  
for GUI-based Applications or  
Systems)**  
*Joseph Kasper  
Mary McAleese  
Avid Technology, Inc.*

**Avid Media Composer and Film  
Composer Quick Reference  
(Hardware and Software Quick  
Reference Materials)**  
*Doris Hathaway  
Len Gauvin  
Avid Technology, Inc.*

**Avid Xpress Quick Reference (Hardware  
and Software Quick Reference Materials)**  
*Doris Hathaway  
Len Gauvin  
Avid Technology, Inc.*

**BMC Software**

**BEST/1-Visualizer for MQ User Guide  
(Software Combination User/Reference  
Guides)**  
*Mary Gordon  
Rick Smokovich  
Carol Gordon*

**PATROL for Unix Performance Getting  
Started (Software User Guides for GUI-  
based Applications or Systems)**  
*Barry L. Lockard  
John MacNeil  
Carol Gordon*

**Service Reporting Getting Started (Software  
Installation/Maintenance Guides)**  
*Janet Bosworth  
Rick Smokovich  
Christopher Staton*

**UDR Migration Planning Guide (Software  
Reference Guides)**  
*Barry L. Lockard*

**Cahners Publishing Company**

**Forecast 2000 (Articles: Trade News)**  
*Rick DeMeis  
Ben Ames  
Bruce Wiebusch*

**Children's Hospital**

**The Elipsis Quick Reference Guide  
(Hardware and Software Quick Reference  
Materials)**  
*Kim Forbes*

**Compaq Computer Corporation**

**Tru64 UNIX Full Installation  
Quick Start reference card  
(Hardware and Software Quick  
Reference Materials)**

*Debra LaGattuta  
Ruth Feldman  
Rosanna Ries*

**Computer Graphics World**

**Innovative Interfaces (Articles:  
Trade News)**

*Diana Mahoney*

**Compuware**

**Using DevPartner Studio  
Enterprise Edition (Software  
User Guides for GUI-based  
Applications or Systems)**

*G. Michael Vose  
Holly Smith  
Chris Turner*

**Formation Systems Inc.**

**Optiva/Interface Development  
Kit (IDK) - Programmer's  
Guide (Software Programming  
Guides)**

*Joseph A. True*

**Fujitsu-Nexion**

**NEXEN 8000 - Network  
Monitoring and  
Troubleshooting Guide  
(Software User Guides for GUI-  
based Applications or Systems)**

*Andrew F. Munro*

**Lucent Technologies**

**NavisXtend CNM Gateway Client User's  
Guide (Software User Guides for GUI-based  
Applications or Systems)**

*Carol Steele  
Brenda Finn  
Noreen Maher*

**Media 100 Inc.**

**Media 100 User Guide Addendum (Software  
Release and Update Notes)**

*Elizabeth Crocker*

**Millipore**

**Microcon-96 Filtrate Assembly User Guide  
(Hardware Reference and User Guides)**

*Karen Bradbury  
Linda Dohrman*

**Nokia**

**IntegraX version 6.2 Technical Reference  
Manual (Software Combination  
User/Reference Guides)**

*Daniel Shugrue*

**Progress Software**

**Building Distributed Applications Using the  
Progress Appserver (Software Programming  
Guides)**

*Daniel Rose  
Elisabeth Strenger  
Linda Miller*

**Siemens AG**

**Step7 V5.1 Getting Started (Software User  
Guides for GUI-based Applications or  
Systems)**

*Helga Haaken*

**Sycamore Networks**

**Silvx Manager Installation and Upgrade Guide (Software Installation/Maintenance Guides)**

*Mary Morashi*

*Laura Flood*

**SN8000 Series Hardware Configuration Guide for Bidirectional Long Haul Applications (Hardware Installation/Maintenance Guides)**

*William Saulnier*

*Jenny Brown*

**SN 8000 Series Hardware Configuration Guide for Terminal Ring Applications (Hardware Reference and User Guides)**

*William Pacino*

**SN 8000 Series Serial Hardware Configuration Guide for Unidirectional Long Haul Applications (Hardware Reference and User Guides)**

*William Pacino*

**Vibren Technologies Inc.**

**NEC PowerMate CT Service and Reference Manual (Hardware Installation/Maintenance Guides)**

*Mel Tuttle*

*Mark Puskas*

*Charlene Weisberg*

**NEC Versa SXi User's Guide (Hardware Reference and User Guides)**

*Sherri Hartman*

*Bob West*

*Beth Lew*

**PowerMate ES Series User's Guide (Hardware Reference and User Guides)**

*Pamela Schmitt*

*Mark Puskas*

*Charlene Weisberg*

**Award of MERIT:  
Technical Art**

**Computer Graphics World**

**Computer Graphics World - June, July, August 2000 (Design Graphics - Periodicals)**

*Suzanne Heiser*

**Polaroid Corporation**

**Polaroid PhotoMAX FUN! FLASH Digital Camera packaging AC adapter/CD-ROM case (Design Graphics - Covers/Posters)**

*Mark Wing*

*Lubna Agha*

**Polaroid PhotoMAX PDC 1100 Digital Camera User's Guide & Quickstart Card (Design Graphics - Books/Manuals)**

*Mark Wing*

*Paul Kouyoumjian*

**Award of MERIT:  
Online Communicatons**

**Avid Technology, Inc.**

**Avid EDL Manager Online Help (Help)**

*Steven Mayer*

*Rebecca Hannula*

*Ann Leach*

*Deborah Sauer*

*Avid Technology, Inc.*

**Avid Xpress Online Help (Help)**

*Edith Maxwell*

*Andrew Harrington*

*Mary McAleese*

*Terri Autieri*

*Ann Leach*

*Avid Technology, Inc.*

**Avid MediaLog Online Help  
(Help)**

*Gary Quebbeman  
Ann Leach  
Deborah Sauer  
John Verrilli  
Avid Technology, Inc.*

**Compaq Computer Corporation**

**Alpha Server GS160/320 FRU  
Removal & Replacement - June  
2000 (Tutorial/Training)**

*Patricia A. Morin  
Paul Wittman  
Ben Orona*

**Discovery (User Support Tools)**

*William Nimz  
Dale K. Hines  
Barrie Hunter*

**Q Basics Web-Based Training  
(Tutorial/Training)**

*Linda Mandra  
Carmie Boutin  
Teresa Ratliff  
Ray Castro  
Laurie Dermody  
Lynne Kenison  
Nancy Mulligan  
Deborah Smith*

**Services "On the Move" Event  
Support Websites (User Support  
Tools)**

*Dori Smith  
Mark Cookson  
Burt Parcels  
Cheryle West*

**Tru64 UNIX Documentation  
Overview (Demonstrations)**

*Craig E. Meyer  
Joyce Demers  
Susanna Ries*

**Tru64 Unix Technical Symposium - May  
2000 (Demonstrations)**

*Patricia A. Morin  
Shirley Kaltenbach  
George Wisnowski*

**Updating the Compaq Management Agents  
for Tru64 UNIX from the Management CD  
(User Support Tools)**

*Dean Becca*

**Datatel, Inc.**

**Fixing a Simple Bug (Tutorial/Training)**

*Eleanor Rizzo*

**Infinium**

**Infinium Self-training Guide (Help)**

*Ginger Cahoon  
Dianne Duffy  
Elaine Whelden  
Joe Horgan  
Rob LaMora  
Elaine Habeeb  
Susan D'Elia  
Helen Gallagher  
Lynn Ganss  
Lydia Lake  
Jill Murphy  
Megan Hoye  
David Robert  
Infinium User Assistance Team*

**Lernout & Hauspie**

**Dragon Naturally Speaking Tutorial  
(Tutorial/Training)**

*Ellen Foust  
Jonathan Waldron  
Carol Snyder Halberstadt*

**Vibren Technologies Inc.**

**Vibren Technologies web site  
(Technical Marketing)**

*Joanne Bower*

*Bob West*

*John Haines*

**Award of MERIT:  
Technical Publications**

**Avid Technology, Inc.**

**Avid Media Composer and Film  
Composer Editing Guide  
(Software User Guides for GUI-  
based Applications or Systems)**

*Beverly Iachetta*

*Marianne Burnham*

*Avid Technology, Inc.*

**Avid Media Composer and Film  
Composer Getting Started for  
Video Editing (Training  
Materials)**

*Christine Tilden*

*Len Gauvin*

*Avid Technology, Inc.*

**Avid Xpress DV Getting Started  
Guide (Training Materials)**

*John Verrilli*

*Len Gauvin*

*Avid Technology, Inc.*

**Avid Xpress DV User's Guide  
(Software User Guides for GUI-  
based Applications or Systems)**

*Nora Courtney*

*Marianne Burnham*

*Avid Technology, Inc.*

**Cahners Publishing Company**

**Engineering's model pioneer (Articles:  
Trade News)**

*Paul E. Teague*

**Model T for a new millennium (Articles:  
Trade News)**

*John Lewis*

**The right connection (Articles: Trade News)**

*Rick DeMeis*

**Children's Hospital**

**ISD News (Internal Newsletters,  
Organizational Manuals, and Style Guides)**

*Clare Kiley*

*Kim Forbes*

*Brad Bissell*

**Clear Point Consultants**

**Starting a Documentation Group: A Hands-  
On Guide (Technical Report)**

*Peter J. Hartman*

**Compaq Computer Corporation**

**Tru64 UNIX Documentation Overview  
(Software Overview, Concepts, Guidelines)**

*Craig E. Meyer*

*Joyce Demers*

*Susanna Ries*

**Computer Graphics World**

**A New View on Volumes (Articles: Trade  
News)**

*Diana Mahoney*

**Unraveling the Mysteries of the Mummy  
(Articles: Trade News)**

*Karen Moltenbrey*

**Visible Difference (Articles:  
Trade News)**  
*Barbara Robertson*

**Eastman Kodak Company**

**Capture Studio: Workflow for  
Tethered Digital Cameras  
(Software Overview, Concepts,  
Guidelines)**

*Lourdes Tutaine-Garcia  
Sheri Sharkey  
Kate Pulnik*

**Stop. Read This First (for  
Portrait Labs Solution)  
(Software Overview, Concepts,  
Guidelines)**

*Lourdes Tutaine-Garcia  
Sheri Sharkey  
Kate Pulnik*

**Electronic Publishing**

**CTP - What are we waiting for?  
(Articles: Trade News)**  
*Heidi Tolliver-Nigro  
Keith Hevenor*

**Eyman Publications**

**Properties Database (Software  
User Guides for GUI-based  
Applications or Systems)**  
*Carol Luers Eyman*

**Fujitsu-Nexion**

**NEXEN 8000 Network and  
Service Configuration Guide  
(Software User Guides for GUI-  
based Applications or Systems)**  
*Andrew F. Munro  
Caroline Lange*

**Imaging Automation, Inc.**

**e-Manifest Quick Reference (Software User  
Guides for GUI-based Applications or  
Systems)**  
*Jon Voskuil  
Imaging Automation, Inc.*

**Innoveda, Inc.**

**EProduct Designer 1.0 CD insert (Software  
Installation/Maintenance Guides)**  
*Nancy Anderson-Semple  
Innoveda Information Design and Usability  
Department*

**Lernout & Hauspie**

**Dragon NaturallySpeaking Essentials Quick  
Start Card (Hardware and Software Quick  
Reference Materials)**  
*Lynn Noel  
Kyle Hoepner  
Carol Snyder Halberstadt*

**Lightbridge, Inc.**

**Fraud Centurion Fraud Analyst's Guide  
(Software User Guides for GUI-based  
Applications or Systems)**  
*John Lance*

**Lucent Technologies**

**CBX500 Hardware Installation Guide (Rev.  
07) (Hardware Installation/Maintenance  
Guides)**  
*Jim Breau  
Kellie Allard*

**Console Command Reference (Software  
Reference Guides)**  
*Donna O'Leary Abkowitz  
Kellie Allard*

**InterNetworking Systems Core  
Switching Division Reading  
Roadmap (Software Overview,  
Concepts, Guidelines)**

*Karen Young  
Laura Flood  
Clemente Associates*

**GX550 Multiservice WAN  
Switch (Hardware  
Installation/Maintenance  
Guides)**

*Jim Breau  
Kellie Allard*

**NavisCore Diagnostics Guide  
(Rev. 02) (Software User Guides  
for GUI-based Applications or  
Systems)**

*Jim Breau  
Sarah Boris  
Dave Ryan*

**NavisCore Physical Interface  
Configuration Guide (Software  
User Guides for GUI-based  
Applications or Systems)**

*Corin Caliendo  
Kellie Allard*

**NavisXtend Provisioning Server  
User's Guide (Software User  
Guides for Command- or  
Character-based Apps or  
Systems)**

*Brenda Finn  
Stacey Desroches  
Noreen Maher*

**Network Management Station  
Installation Guide (Rev. 07)  
(Software  
Installation/Maintenance  
Guides)**

*Sarah Boris  
Kellie Allard*

**Media 100 Inc.**

**iStor Install Guide (Hardware and Software  
Quick Reference Materials)**

*Tiffany Gordon*

**Millipore**

**User Guide for ZipTip mc Pipette Tips  
(Hardware Reference and User Guides)**

*Lisa Comosa  
Mark Kavonian*

**Nokia**

**IntegraX Quick Reference (Hardware and  
Software Quick Reference Materials)**

*Daniel Shugrue*

**PennWell Publishing Co.**

**Special Report: Biomedical Imaging  
(Articles: Trade News)**

*Paula Noaker Powell  
Hassaun Jones-Bey  
John Wallace*

**PictureTel Corporation**

**Installing and Using the ImageShare  
(Hardware Reference and User Guides)**

*Kathryn Turmel  
Judith Goodman*

**Installing the PictureTel 900 Series  
Collaboration System: Ready ... Set ... Go  
... (Hardware Installation/Maintenance  
Guides)**

*Mona V. Cocciardi  
Carol Swift  
Judith Goodman*

**Progress Software**

**Progress/400 Product Guide  
(Software Combination  
User/Reference Guides)**

*Maria Claire Leng  
Raymond L. Phillips  
Linda Miller*

**Progress Open Client  
Developer's Guide (Software  
Programming Guides)**

*Daniel Rose  
Elisabeth Strenger  
Linda Miller*

**Sonic MQ Installation and  
Administration Guide (Software  
Installation/Maintenance  
Guides)**

*Peter Ash  
Raymond L. Phillips  
Linda Miller*

**RSW Software, Inc.**

**RSW Software e-Tester User  
Guide (Software Combination  
User/Reference Guides)**

*Rick Santos  
RSW Software, Inc.*

**Siemens AG**

**FM351 Positioning Module  
Manual (Hardware/Software  
Combination Guides)**

*Nasila Farrokhzadian*

**State Street Bank**

**Global Reference System (GRS)  
User's Guide (Software User  
Guides for GUI-based  
Applications or Systems)**

*Karen J. Drury  
Lynne Marie Secatore*

**Sycamore Networks**

**Java Messaging Service User's Guide  
(Software Reference Guides)**

*Jenny Brown*

**SN8000 Series Hardware Modules Reference  
(Hardware Reference and User Guides)**

*Karen Landa*

**SN 16000 Hardware Installation Guide  
(Hardware Installation/Maintenance Guides)**

*Jenny Brown  
Sandra Robinson Sullivan*

**SN 16000 Operations Guide (Software  
Reference Guides)**

*Jenny Brown*

**Top Layer Networks, Inc.**

**AppSwitch Hardware Installation Guide  
(Hardware Installation/Maintenance Guides)**

*Mariellen Sheridan  
Mary Peraro*

**Award of EXCELLENCE:  
Technical Art**

**Lightbridge, Inc.**

**Lightbridge's 1999 Annual RePortal (Design  
Graphics - Photographs)**

*Pamela D. A. Reeve  
Karen Gobler  
Carroll Ray*

**Polaroid Corporation**

**Polaroid Instant Camera pictographic  
instruction sheet (Industrial/Technical  
Graphics - Mechanical Illustration)**

*Mark Wing*

**Award of EXCELLENCE:  
Online Communication**

**Avid Technology, Inc.**

**Avid Symphony Online Help  
(Help)**

*Joseph Kasper  
Mary McAleese  
Beverly Iachetta  
Marianne Burnham  
Andrew Harrington  
Terri Autieri  
Ann Leach  
Avid Technology, Inc.*

**Compaq Computer Corporation**

**Compaq Deskpro Interactive  
Teardown (Tutorial/Training)**

*Jim Syiek  
Ray Laurencelle  
Jonathan George*

**Dream Machine - New  
COMPAQ Alpha Server GS  
Series (Demonstrations)**

*George Wisnowski  
Devin Arnold  
Douglas Bonin*

**Award of EXCELLENCE:  
Technical Publications**

**Avid Technology, Inc.**

**Avid MediaDrive Utilities User's  
Guide (Hardware/Software  
Combination Guides)**

*Stanley Sylvia  
Len Gauvin  
Avid Technology, Inc.*

**Avid Film Composer and Universal Offline  
Editing Getting Started Guide (Training  
Materials)**

*Lauren Murray  
Terri Autieri  
Avid Technology, Inc.*

**Cahners Publishing Company**

**A bridge to independence (Articles: Trade  
News)**

*Larry Maloney*

**Design News: August 7, August 21,  
September 4, 2000 issues (Whole Periodical)**

*Paul Teague  
Karen Field*

**Engineers fight heart disease (Articles:  
Trade News)**

*Rick DeMeis  
Ben Ames  
John Lewis*

**Star Search (Articles: Trade News)**

*Karen Field*

**Technology in wheel time (Articles: Trade  
News)**

*Paula Porter  
Karen Field  
John Lewis*

**The big chill (Articles: Trade News)**

*Karen Field*

**You want it when? (Articles: Trade News)**

*Ben Ames*

**Compuware**

**Using Track Record (Software User Guides  
for GUI-based Applications or Systems)**

*Debra Huffman  
G. Michael Vose*

**DOME Imaging Systems, Inc.**

**Dome Quick-Reference  
Installation Guide for Md2/PCI  
Display Controller (Hardware  
and Software Quick Reference  
Materials)**

*Mary Tetreau*

*Judy Perrin*

*Dome Technical Publications Dept*

**Fujitsu-Nexion**

**NEXEN 8000 Overview and  
Planning Guide (Hardware  
Reference and User Guides)**

*Carol Elwood*

**Imaging Automation, Inc.**

**BorderGuard Data Sheet  
(Promotional Materials and  
Brochures)**

*Jon Voskuil*

*Imaging Automation, Inc.*

**PhotoEase II (Hardware  
Installation/Maintenance  
Guides)**

*Lori Clites*

*Imaging Automation, Inc.*

**Lightbridge, Inc.**

**Customer Acquisition System  
Analyst's Guide (Software  
Combination User/Reference  
Guides)**

*Sharon F. G. Hopkins*

**Lucent Technologies**

**Base Input/Output Module 2 (Bio2) User's  
Guide (Software User Guides for GUI-based  
Applications or Systems)**

*Corin Caliendo*

*Jim Breau*

*Kathy Barry*

**NavisCore ATM Configuration Guide (Rev  
03) (Software User Guides for GUI-based  
Applications or Systems)**

*Jane Varkonyi*

*Kellie Allard*

**NavisCore NMS Getting Started Guide (Rev  
.07) (Software User Guides for GUI-based  
Applications or Systems)**

*Heather MacLean*

*Karen Landa*

*Kellie Allard*

**NavisXtend CNM Gateway Installation and  
Administration Guide (Software  
Installation/Maintenance Guides)**

*Carol Steele*

*Noreen Maher*

*Kellie Allard*

**Media 100 Inc.**

**iFinish User Guide (Vol 1 & 2) (Software  
User Guides for GUI-based Applications or  
Systems)**

*Anna Pratt*

*Elizabeth Crocker*

*Tiffany Gordon*

*Elaine Menchin*

*Taryn Light*

**Pall Filtron**

**Using the LV Centramate Cassette Holder  
(Hardware Reference and User Guides)**

*Tom Gajda*

*Ian Sellick*

**PictureTel Corporation**

**PictureTel 900 Series  
Collaboration System Quick  
Reference Card (Hardware and  
Software Quick Reference  
Materials)**

*Mona V. Cocciardi  
Judith Goodman  
Pamela Bloch*

**PictureTel 900 Series  
Collaboration System  
Administrator's Guide  
(Hardware/Software  
Combination Guides)**

*Paul G. Donato  
Chris Boucher  
Mona V. Cocciardi  
Judith Goodman*

**State Street Bank**

**Navigator User's Guide  
(Software User Guides for GUI-  
based Applications or Systems)**

*Steven Reis  
Mary C. Emerson*

**Sycamore Networks**

**SN8000 Series Hardware  
Configuration Guide for WDM  
Ring Application (Hardware  
Installation/Maintenance  
Guides)**

*William F. Saulnier*

**Top Layer Networks, Inc.**

**Getting Started Using the  
AppSwitch (Hardware/Software  
Quick Reference Materials)**

*Mariellen Sheridan  
Mary Peraro*

**U.S. Army Cold Regions Research and Engineering  
Laboratory**

**Obtaining Surface Momentum and Sensible  
Heat Fluxes from Crosswind Scintillometers  
(Articles: Scholarly or Professional)**

*Edgar L. Andreas*

**Virtual Ink**

**Mimio User's Guide (Hardware/Software  
Combination Guides)**

*Keith J. McGrath  
Kymm Welle  
Steve Multner*

**Award of DISTINCTION:  
Online Communication**

**Avid Technology, Inc.**

**Avid Xpress DV Tour (Demonstrations)**

*Andrew Harrington  
Joseph Kasper  
Lauren Murray  
Terri Autieri  
Marianne Burnham  
Avid Technology, Inc.*

**Avid ePublisher Online Help  
(Help)**

*Mary McGuire  
Rebecca Hannula  
Kim Seaward  
Elaine Welch  
Allen Hemberger  
Geoff George  
Curtis Poole  
Terri Autieri  
Avid Technology, Inc.*

**Award of DISTINCTION:  
Technical Publications**

**Avid Technology, Inc.**

**Avid Media Composer Products  
Setup Guide (Hardware  
Installation/Maintenance  
Guides)**

*Arthur Wright  
William Lewis  
Len Gauvin  
Avid Technology, Inc.*

**Avid Symphony Color  
Correction Guide (Software  
Combination User/Reference  
Guides)**

*Andrew Harrington  
Terri Autieri  
Avid Technology, Inc.*

**Avid Xpress DV Effects Guide  
(Software Combination  
User/Reference Guides)**

*Brigid Cassidy  
Terri Autieri  
Avid Technology, Inc.*

**Autodesk, Inc.**

**Autodesk CAD Overlay2000i Getting  
Started (Software User Guides for GUI-  
based Applications or Systems)**

*Scott Coykendall  
Lorayne Billings  
Mary Ellen Vazzana  
Cindy Kahrs  
LCSI Technical Publications*

**Cahners Publishing Company**

**Father of an industry (Articles: Trade News)**  
*Paul Teague*

**Say Green! (Articles: Trade News)**  
*Karen Field*

**CambridgeSoft Corporation**

**ChemDraw (Software Combination  
User/Reference Guides)**  
*Deanna Kinney*

**Computer Graphics World**

**The Racer's Edge (Articles: Trade News)**  
*Karen Moltenbrey*

**Sea Change (Articles: Trade News)**  
*Barbara Robertson*

**Fujitsu-Nexion**

**NEXEN 8000 Hardware Installation &  
Service Guide - DC Version (Hardware  
Installation/Maintenance Guides)**

*James E. Clemens  
Suzanne Sanders  
Carol Elwood*

**Imaging Automation, Inc.**

**Grab-It II (Hardware Installation/Maintenance Guides)**

*Lori Clites*

*Imaging Automation, Inc.*

**Imaging Automation Corporate Brochure (Promotional Materials and Brochures)**

*Jon Voskuil*

*Lori Stone*

*Imaging Automation, Inc.*

**Lernout & Hauspie**

**L&H VoiceXpress Version 5 Read Me First card (Hardware and Software Quick Reference Materials)**

*Tracy O'Connell*

*Brian Dellascio*

**Lightbridge, Inc.**

**Credit WorkStation User's Guide (Software User Guides for Command- or Character-based Apps or Systems)**

*George J. Floresta*

**Lucent Technologies**

**NavisXtend Accounting Server Administrator's Guide (Software Combination User/Reference Guides)**

*Jane Keirstead*

*Noreen Maher*

*Kellie Allard*

**Media 100 Inc.**

**RealTimeMPEG Option Guide (Software Release and Update Notes)**

*Anna V. Pratt*

**Software.com**

**InterMail Mx Integrated Services Directory (ISD) User Guide (Software Combination User/Reference Guides)**

*Barbara Rosenstroch*

**Virtual Ink**

**Mimio Installing & Getting Started (Hardware and Software Quick Reference Materials)**

*Steve Multner*

*Kymm Welle*

*Keith McGrath*